

Terms of Service

Last updated: May 7, 2026

These Terms of Service (“Terms”) govern your access to and use of the website at **encompassreschool.com** (the “Site”) and all continuing education courses, materials, and services offered by Encompass Real Estate School, LLC (“Encompass,” “we,” “us,” or “our”). By using the Site or purchasing any course from us, you agree to these Terms.

1. Eligibility

You must be at least 18 years old. To purchase North Carolina real estate continuing education courses, you must hold an active or recently active North Carolina real estate license (broker or provisional broker), or be eligible to do so. By creating an account or purchasing a course, you represent that this is the case.

2. Course purchases and access

When you purchase a course from us, you receive a non-transferable, non-exclusive, limited license to access the course materials for your personal continuing education use only. You may not share login credentials, distribute course materials, or allow another person to take a course in your place.

For live-virtual courses, course access is granted for the specific scheduled session you registered for. For on-demand electives, course access is granted for the period stated at the time of purchase, typically until the next NCREC license year deadline (June 10 of the applicable year).

3. Pricing and payment

All prices are listed in U.S. dollars. We accept payment through the methods shown at checkout. By providing a payment method, you authorize us to charge that method for the course or subscription you have selected. Applicable taxes are added at checkout where required.

We reserve the right to change pricing at any time. Pricing changes will not affect courses already purchased.

4. Refunds and rescheduling

Our refund and rescheduling terms are set forth in our Refund & Transfer Policy, which is incorporated into these Terms by reference. By purchasing a course you agree to the terms of that policy.

5. Live-virtual course attendance and conduct

The North Carolina Real Estate Commission requires 90% attendance and active participation to earn credit for live-virtual continuing education. By registering for a live-virtual course, you agree to:

- Join the session on time and remain for its full duration
- Keep your camera on and your environment professional throughout the session
- Participate when called upon by the instructor
- Use a stable internet connection and a device with working audio and video
- Refrain from recording the session in any form (audio, video, screen capture, or transcription) without our prior written consent

If you fail to meet attendance and participation requirements, you will not receive credit for the session. Encompass reserves the right to remove participants who are disruptive, inattentive, or appear not to be engaged with the material, without refund.

6. NCREC reporting authorization

By purchasing a North Carolina continuing education course from Encompass and successfully completing it, you authorize us to report your course completion to the North Carolina Real Estate Commission (“NCREC”) using your name, license number, course title, and completion date. This reporting is required by NCREC and is the means by which your CE credit is recorded against your license. You may not opt out of this reporting while remaining enrolled in NCREC-approved courses.

7. Intellectual property

All content on the Site and within our courses — including but not limited to text, video, audio, slides, graphics, quizzes, instructor commentary, and course design — is the property of Encompass or our licensors and is protected by U.S. copyright law and other intellectual property laws.

You may not record, screen-capture, transcribe, copy, redistribute, repost, sell, or use this content for any purpose other than your personal continuing education without our prior written permission.

Violations may result in termination of your account, ineligibility for future courses, reporting to your licensing authority, and legal action.

8. User accounts

You are responsible for maintaining the confidentiality of your account credentials and for all activity that occurs under your account. You agree to notify us immediately at danib@encompassreschool.com if you suspect unauthorized access.

We reserve the right to suspend or terminate accounts that violate these Terms, that are used to commit fraud, or that are determined to be associated with academic or professional misconduct.

9. Affiliate links and third-party content

The Site contains links to third-party websites, including our affiliate partner The CE Shop. We are not responsible for the content, terms, practices, or privacy policies of those third-party sites. See our Affiliate Disclosure for details on our affiliate relationships.

10. Disclaimer of warranties

The Site and our courses are provided on an “as is” and “as available” basis. To the fullest extent permitted by law, we disclaim all warranties, express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, and non-infringement.

We do not warrant that the Site will be uninterrupted, secure, or error-free, that defects will be corrected, or that the Site is free of viruses or other harmful components.

Course content is provided for educational purposes and is not legal, financial, tax, or business advice. You are responsible for verifying your own state’s specific licensing requirements with the appropriate state real estate commission and for applying course content to your specific situation.

11. Limitation of liability

To the fullest extent permitted by law, Encompass and its officers, employees, contractors, and instructors shall not be liable for any indirect, incidental, special, consequential, or punitive damages, including loss of profits, license, or business opportunity, arising out of or related to your use of the Site or our courses, even if we have been advised of the possibility of such damages.

In no event shall our aggregate liability arising out of or related to these Terms or your use of the Site exceed the amount you paid to us in the twelve months immediately preceding the event giving rise to the claim.

12. Indemnification

You agree to indemnify, defend, and hold harmless Encompass and its officers, employees, and contractors from and against any claims, liabilities, damages, losses, and expenses (including reasonable

attorneys' fees) arising out of or in any way connected with your violation of these Terms, your misuse of the Site, or your violation of any applicable law or third-party right.

13. Governing law and dispute resolution

These Terms are governed by the laws of the State of North Carolina, without regard to conflict-of-law principles. Any dispute arising out of or relating to these Terms or your use of the Site shall be resolved exclusively in the state or federal courts located in Iredell County, North Carolina, and you consent to personal jurisdiction in those courts.

14. Changes to these Terms

We may update these Terms from time to time. The most current version will always be posted on this page with the "Last updated" date. Continued use of the Site or our courses after changes constitutes acceptance of the updated Terms. For material changes, we will provide notice through email to registered customers or a prominent notice on the Site.

15. Termination

We may suspend or terminate your access to the Site or any course at any time, with or without notice, for any reason, including violation of these Terms. Upon termination, your right to use the Site and any course materials ends immediately. Sections that by their nature should survive termination (including intellectual property, limitation of liability, indemnification, and governing law) will survive.

16. Severability

If any provision of these Terms is found to be unenforceable, the remaining provisions will continue in full force and effect.

17. Entire agreement

These Terms, together with our Privacy Policy, Affiliate Disclosure, and Refund & Transfer Policy, constitute the entire agreement between you and Encompass with respect to the Site and our courses.

18. Contact

Questions about these Terms? Contact us:

Email: danib@encompassreschool.com

Phone: 980-402-7172